

Transforming Education with Al-Driven Insights and Student Feedback



University of New South Wales | Sydney, Australia May 13-14, 2024











The View From Out Here

A Learning and Teaching Team's Take on Large-Scale Teaching Evaluations

Mikee Elliott, Senior Educational Technologist Digital Learning Experience, The University of Melbourne

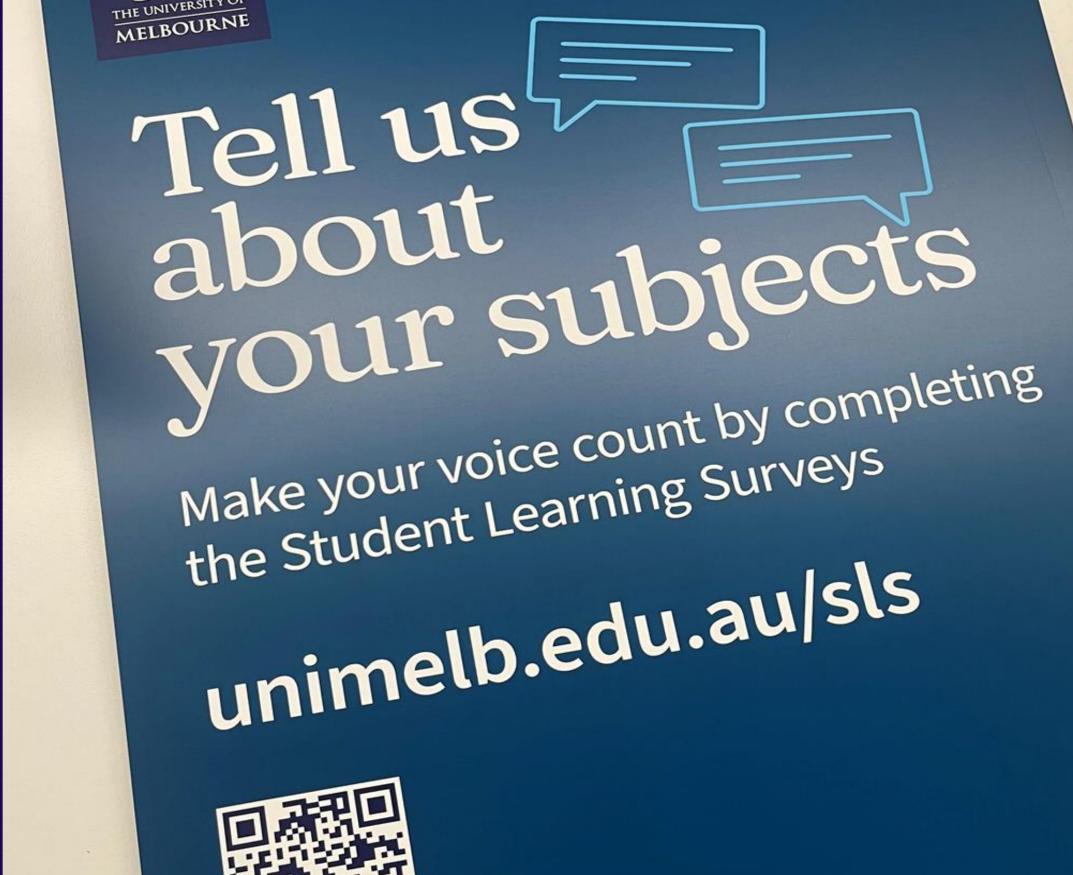


The moving targets

- Blue administration
- Community communication
- Survey scheduling
- Redactions
- Reports
 - The awkward bits











Blue Administration









Blue config

- Data sources
- Projects
- Emails

DIG • Reps • Subject scheduling relationships





Integrations • LMS Profile • Calendar



Community Communication











Mailouts

- Formal
- Timeline advice
- Large audience
- Faculty leaders

Community space Only workers Check ins Informal





Support Ticketing ServiceNow





Informal - teams

< All teams

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LE Faculty Reference Group

 Main Channels General Concluding Student Enrolments

Exams

FRG meetings Lecture Capture LMS Roles and Permissions discussion

SLS (Student Learning Surveys)

La SLS (Student Learning Surveys) Posts Files Sharepoint Si (👍 1) 🥷 Reply Mikee Elliott 2:39 pm New Images! Posters coming soor Hi all In preparation (ie just in time!) for Semester 1, we're expecting a deli into EMB tomorrow, I'll update here when we have them. We also have a new cache of images for you to avail yourselves of wl communicating about the End of Subject Survey - the filenames are the moment, but we will tidy that up as we go.

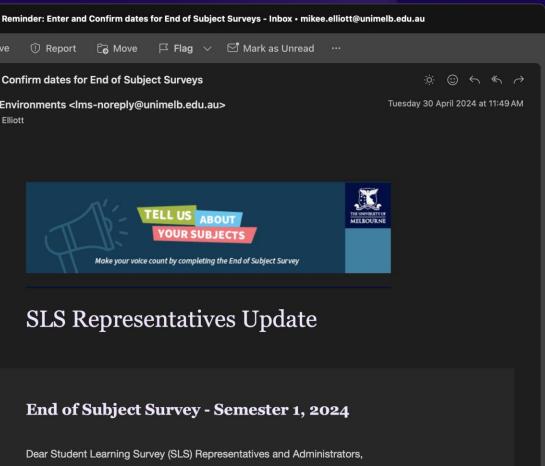
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Formal - mailout



The End of Subject Survey - 2024 project is available in Explorance Blue. Surveys may be scheduled for all taught subjects in any mode. The Semester 1 Major Survey Period will run from Monday 13 May to Sunday 2 June 2024 (corresponding to primary Semester 1 term; Weeks 11, 12 and CIMOTUSA)

Support points

↑ Student Learning Surveys > Information for staff > Staff support

ON THIS PAGE

SLS Faculty Representatives

Learning Environments

Staff support

The following contact points are available to staff requiring support or assistance with Student Learning Surveys.

SLS Faculty Representatives

SLS Faculty Representatives coordinate surveying within their faculty, and act as the first point of contact for staff enquiries about the SLS.

Faculty



Survey Scheduling











Process

- Survey start and end dates set by Faculty Représentative
- Access maintained by DLE

- Survey start and end dates set globally, entered by Faculty Verified by DLE





'Standard'

'non-standard'

- No set start day
- Lengths from hours to all year
- Require continual effort to schedule and maintain
- Errors handled by DLE



Redactions









Export

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Redactions	Redactions 🕅 🗸	
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Site contents	Arts	Ongoing
Pages	ENG ENG	Ongoing
SLS website	FBE FBE	Ongoing
Group Admin for site	FFAM	Ongoing
Recycle bin	FVAS	Ongoing
Edit	🚬 Law	Ongoing
	MDHS	Ongoing
Return to classic SharePoint	MGSE	Ongoing
	Cience Science	Ongoing
	2023_Redaction_control_sheet_post_S2-major-surveys.xlsx	2023

Redact

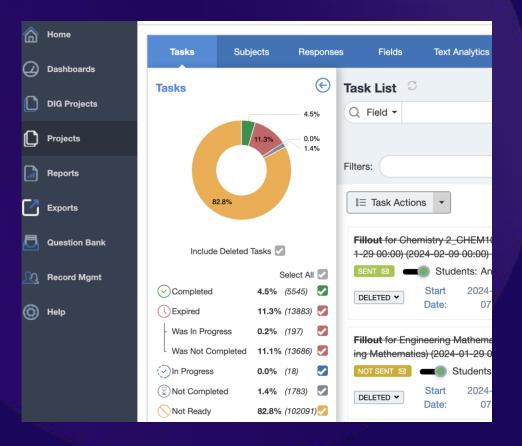






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Reincorporate



Reports









Content

• Fixed survey instrument mandated across institution

Exported • Currently provided to Faculty representative for distribution to academic staff





Summaries

 Generated externally to blue for subject, school, and faculty layers





		Jan Feb							Mar						Apr					May							Jul				Aug				Sep	,			Oc	t			No	v		C	Dec	
2024 Teaching Periods							Exams		Week 1		<u>е</u>	Week 4	Non-teaching nariod			Week 8	Week 9	Week 10		Week 12	SWOT Vac	Exams	Exams		Start of Winter Term	Results final release date		Week 1	Week 2				Week 6	Week 7	Week 8		Non-teaching period	Week 10 Maak 11			Exams	Exams	Exams	-	Results final release date			
Plan the scheduling of survey dates		•				•				•								•					•				•			•				•				•				•						
Setup non-standard teaching periods in the Blue system		•				•				•								•					•				•			•				•				•				•						
Inform Faculty staff of survey availability		•				•				•					•			•					•				•			•				•				•				•						
Promote survey to staff & students																			•	•	•																	•	•									
Monitor response rates																			•	•	•																	•	•	•								
Coordinate redaction process																						•	•	•																	•	•	•					
Distribution of qualitative reports																										•																			•			
Quantitative data analysis and distribution									•	•	•																	• •	•	•																•	•	•
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2024 Teaching Periods			Summer term				Exams		Week 1	Week 2	Week 3	Week 4	Non-teaching nariod		Week 0 Meek 7	Meek 8	Week 9	Week 10	Week 11	Week 12	SWOT Vac	Exams	Exams	Exams	Start of Winter Term	Results final release date		Meek 1	Week 2	Week 3	Week 4	Week 5	Week 6	Week 7	Week 8	Week 9	Non-teaching period	Week 10	Week 11 Week 12	SWOT Var	Frame	Exams	Exams		Results final release date			
Annual ESS survey project initiation	•	•	•	•			\square										\perp		1								\square										_											
Setup standard teaching periods in inform Faculty staff of survey						-	-+	_			\square		_		_	_	_	•	•	•	•	<u> </u>								_	-						_	•	•	•		_				_	_	<u> </u>
Creation of promotional assets for	•						-+	+	•	+		+		+	-	•	•	•							•			•								•	•	•		+							+	+
General support of survey Creation of subject reports for														+		-	-	T				•		•	•															-	•	•	-	•				
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- Academics:
 - Coordinator
 - Lecturer
 - Tutor
- Jointly taught offerings





The awkward bits









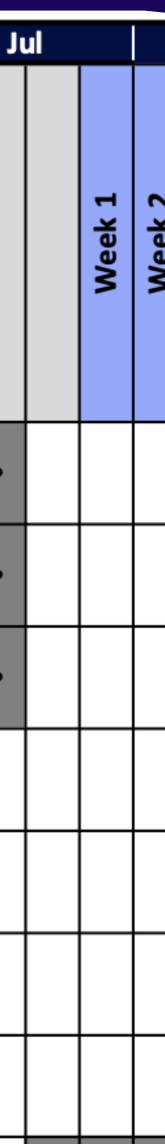


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Results final release date
Results fina
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Americanizations - Dates!

The 'back' button

Administrator toolset

Search and filter

Local hosting cost







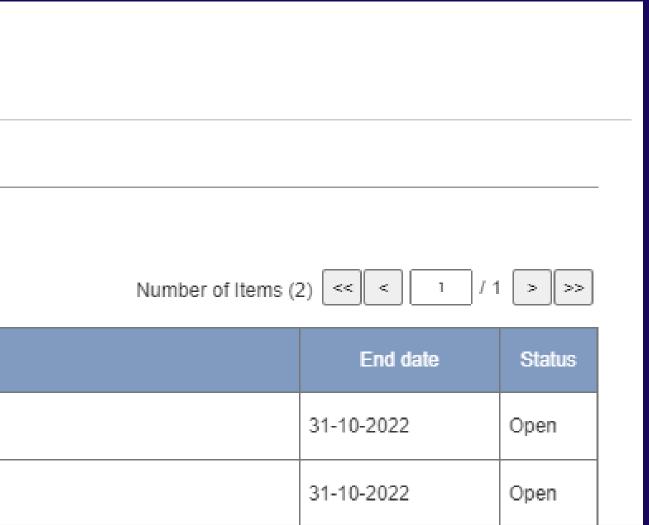




	Example Student
	Student Learning Surveys
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Ē	Another Example ABCD10003 2022 SM2
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rning Survey platform. You currently have no surveys to complete.

ollowing reasons:

rveys at this point - try again later, or contact your department to find out when surveys will open.

t been formalised within the survey system: students must be officially enrolled in a subject to have access to its survey.





Saving projects

Saving reports

Multiple surveys simultaneously











Targeted

 Flag and rank challenging comments for review by defined role

Simple







User-driven update process to match each area's needs • Arrangeable, sortable

Internal

- Keep it within blue to avoid exports, spreadsheets
- Multiple layers of auth
- Data re-use

