

Transforming Education with AI-Driven Insights and Student Feedback

 University of New South Wales | Sydney, Australia

 May 13-14, 2024

Co-hosted





The View From Out Here

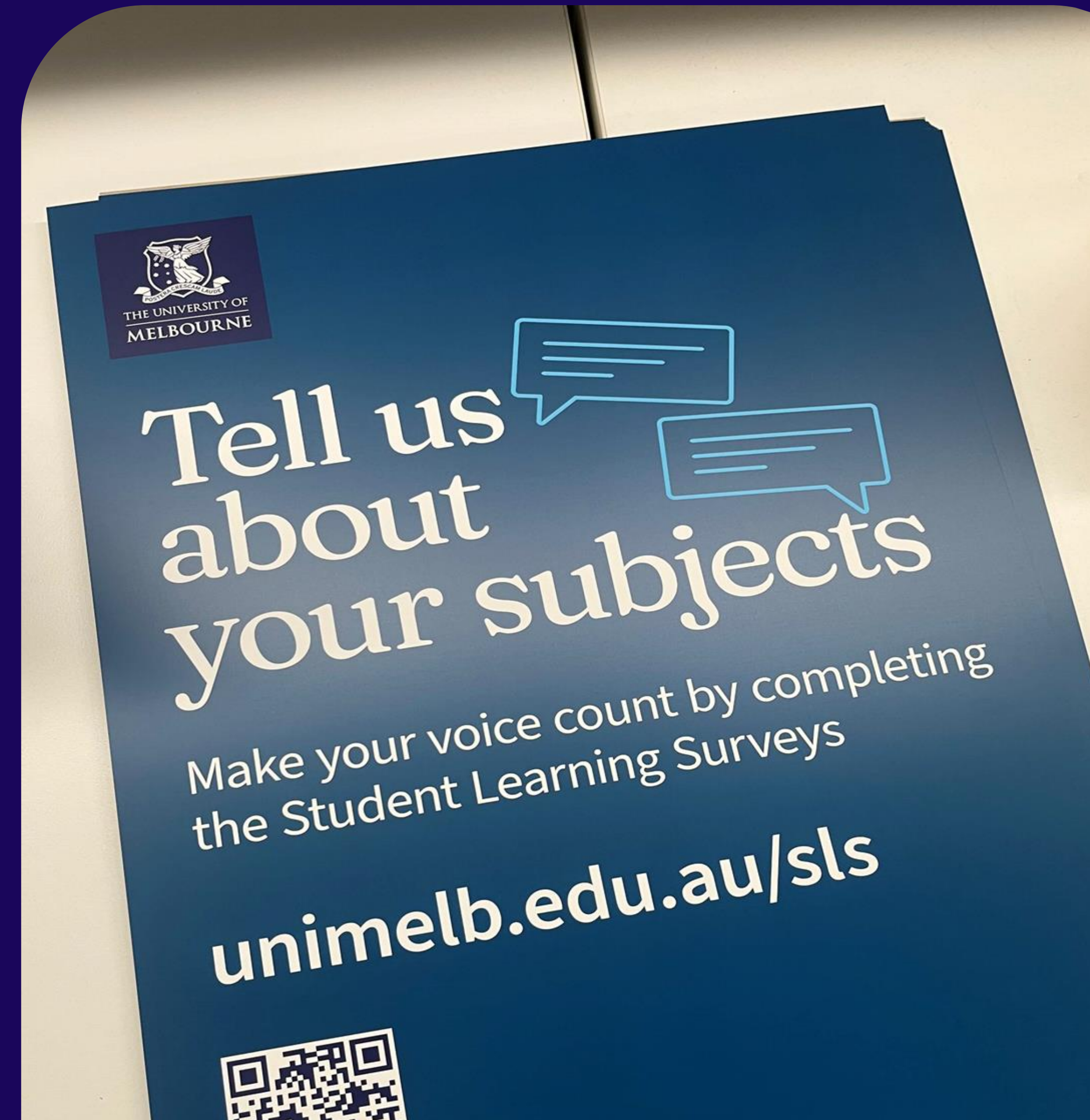
A Learning and Teaching Team's Take on Large-Scale Teaching Evaluations

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❖ The moving targets

- 01 • Blue administration
- 02 • Community communication
- 03 • Survey scheduling
- 04 • Redactions
- 05 • Reports
- 06 • The awkward bits



001

Blue Administration

❖ Blue Administration

Blue config

- Data sources
- Projects
- Emails

DIG

- Reps
- Subject scheduling relationships

Integrations

- LMS
 - Profile
 - Calendar

02

Community communication

❖ **Community communication**

Mailouts

- Formal
- Timeline advice
- Large audience
- Faculty leaders

Community space

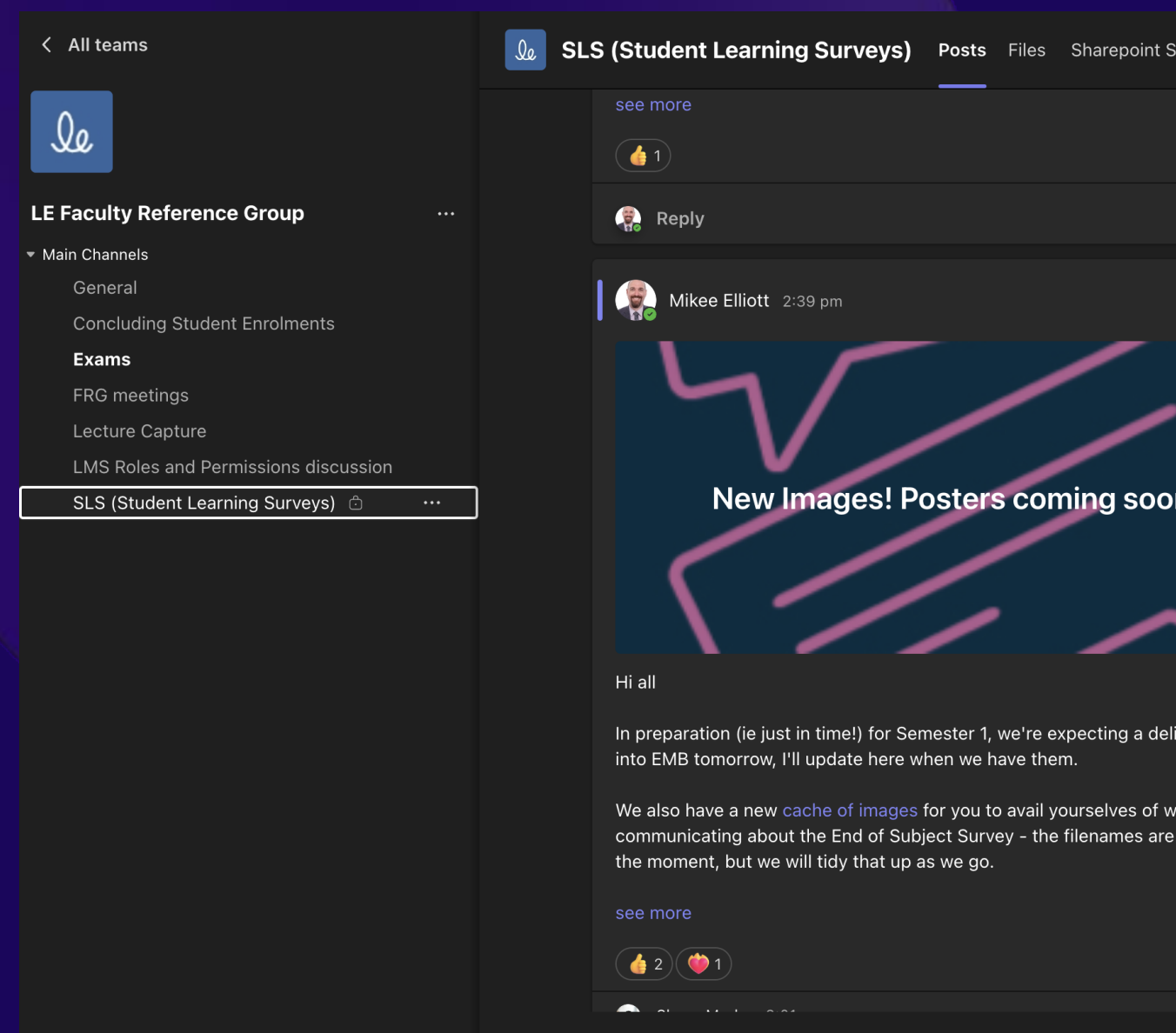
- Only workers
- Check ins
- Informal

Support

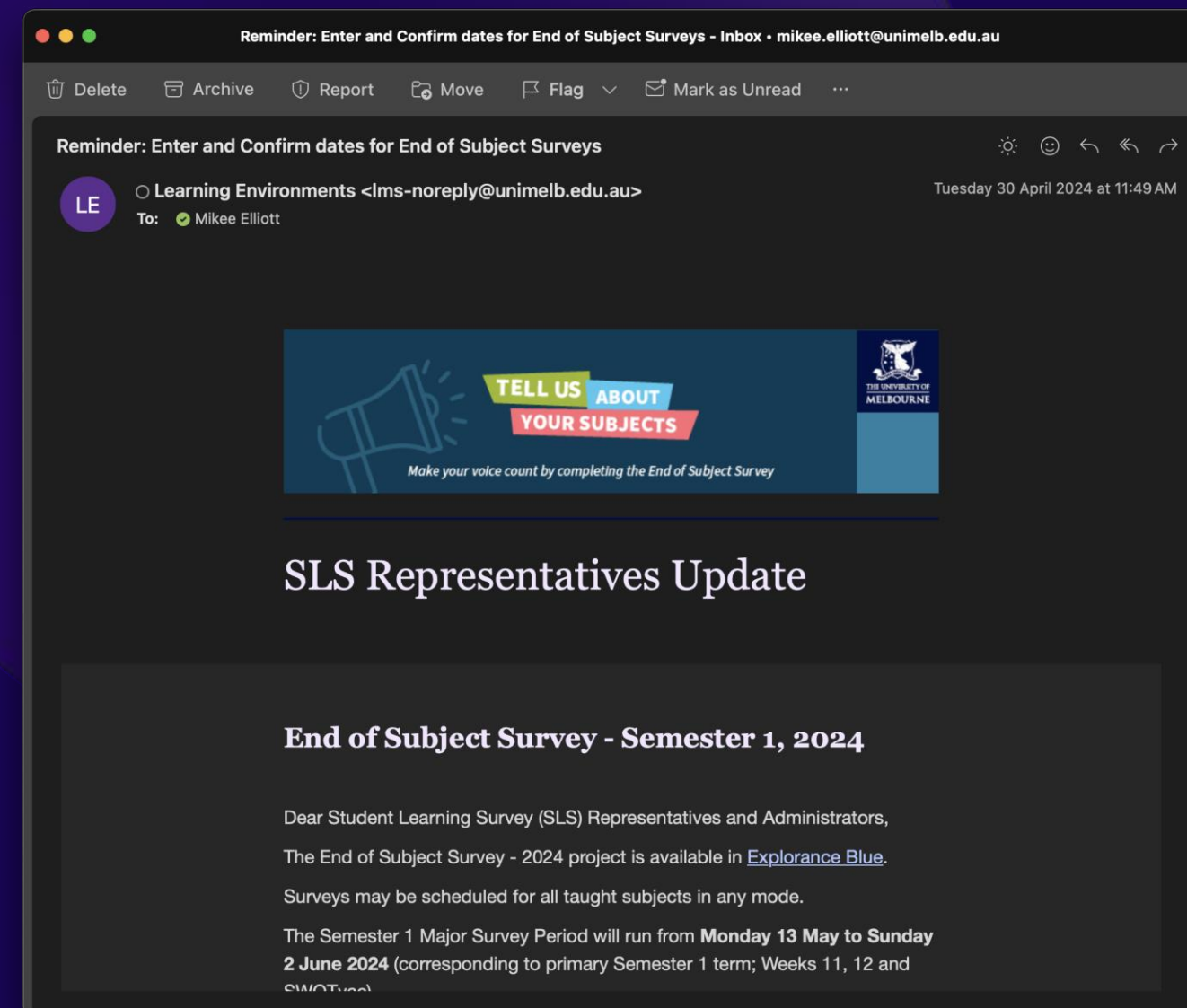
- Ticketing
 - ServiceNow

❖ Community engagement examples

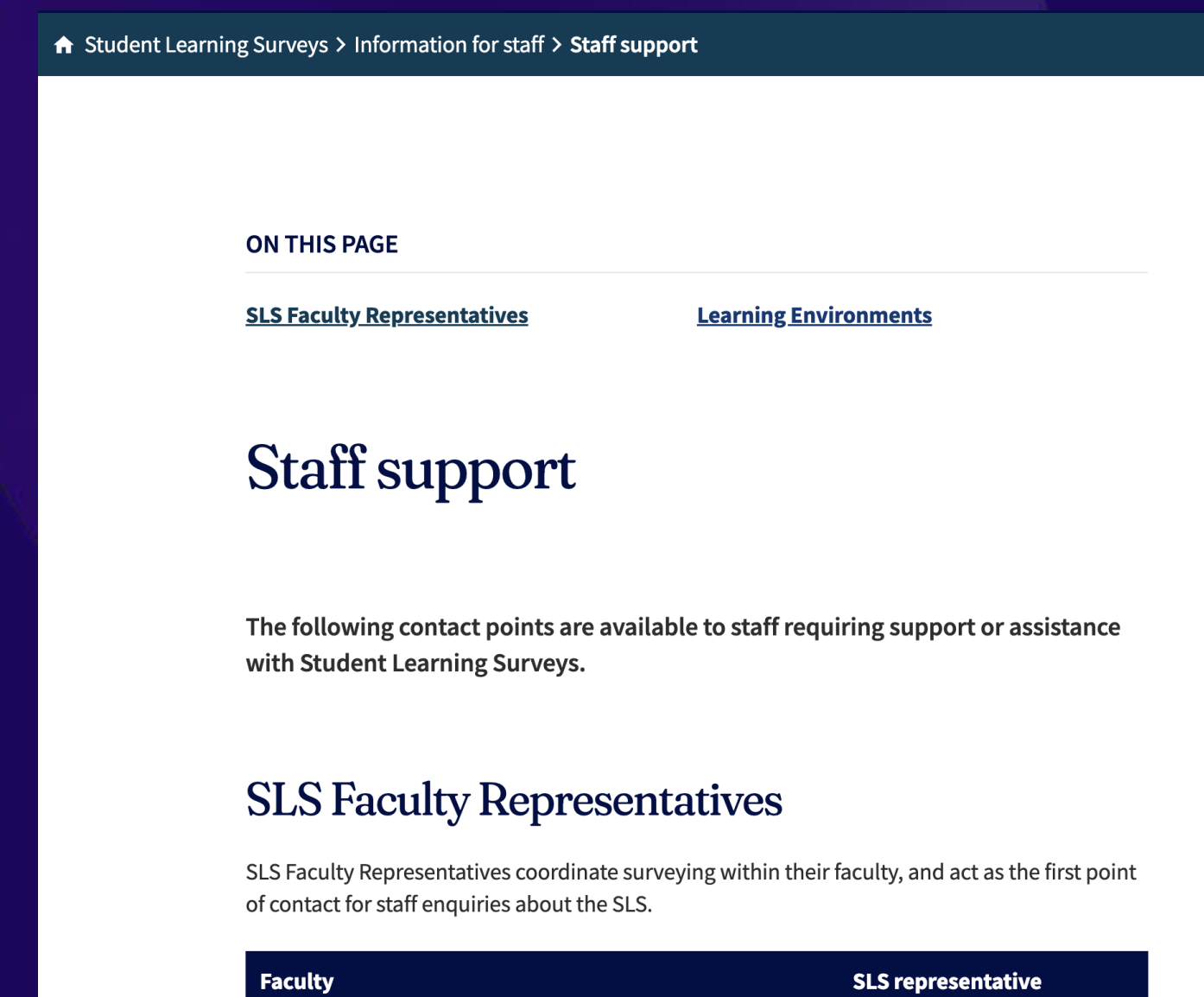
Informal - teams



Formal - mailout



Support points



03

Survey Scheduling

❖ Survey scheduling

Process

- Survey start and end dates set by Faculty Representative
- Access maintained by DLE

'Standard'

- Survey start and end dates set globally, entered by Faculty
- Verified by DLE

'non-standard'

- No set start day
- Lengths from hours to all year
- Require continual effort to schedule and maintain
- Errors handled by DLE

04

Redactions

05

Reports

Reports

Content

- Fixed survey instrument mandated across institution

Exported

- Currently provided to Faculty representative for distribution to academic staff

Summaries

- Generated externally to blue for subject, school, and faculty layers

❖ Where's the data coming from?

- Academics:
 - Coordinator
 - Lecturer
 - Tutor
- Jointly taught offerings

06

The awkward bits

❖ Where's the data coming from?

- Academics:
 - Coordinator
 - Lecturer
 - Tutor
- Jointly taught offerings

| | | | Apr | | | May | | | | Jun | | | Jul | | | | | | |
|--------|--------|--------|---------------------|--------|--------|--------|--------|---------|---------|---------|----------|-------|-------|-------|----------------------|----------------------------|---|--------|--------|
| Week 3 | Week 4 | Week 5 | Non-teaching period | Week 6 | Week 7 | Week 8 | Week 9 | Week 10 | Week 11 | Week 12 | SWOT Vac | Exams | Exams | Exams | Start of Winter Term | Results final release date | | Week 1 | Week 2 |
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❖ Pain points for Admins

Americanizations
- Dates!

The 'back' button

Administrator toolset

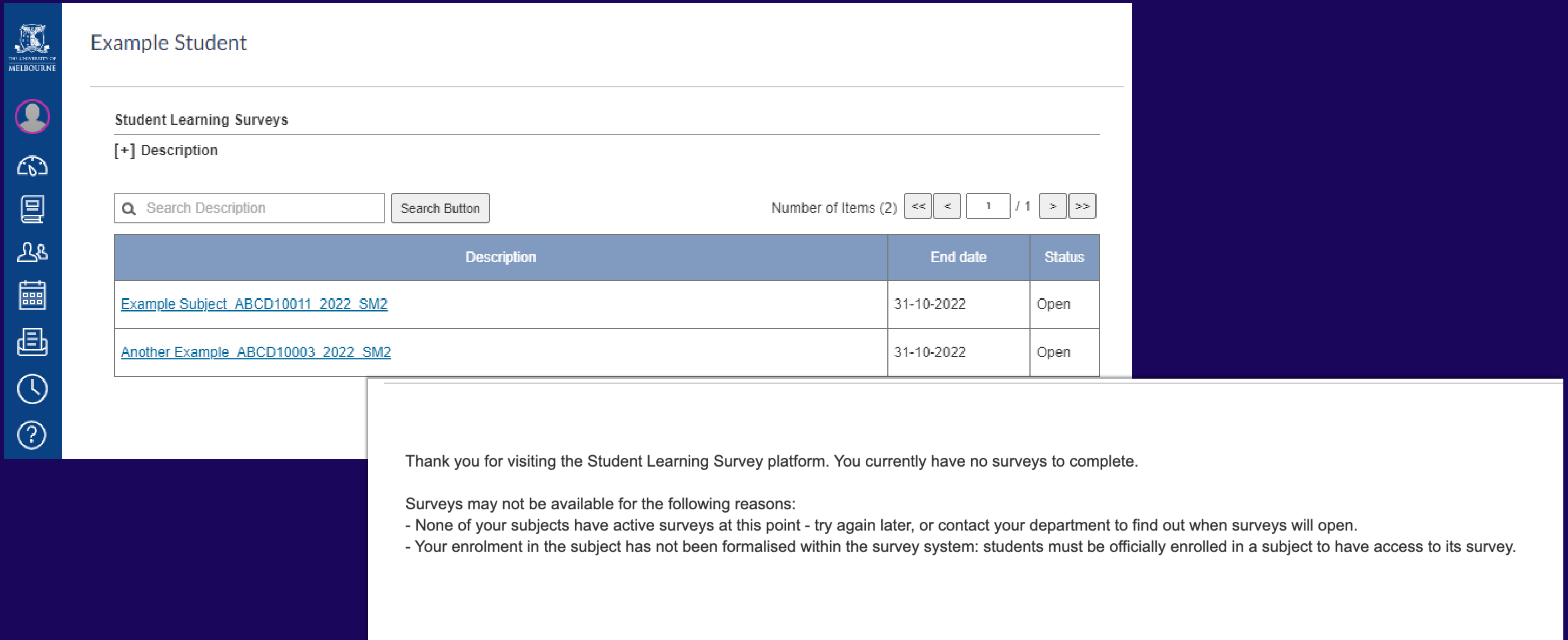
Search and filter

Local hosting cost


“



Student experience



The screenshot shows the 'Example Student' profile page on the Student Learning Surveys platform. The page features a vertical navigation bar on the left with icons for profile, dashboard, subjects, people, calendar, documents, clock, and help. The main content area is titled 'Example Student' and contains a section for 'Student Learning Surveys'. Below this, there is a '[+] Description' section with a search bar and a 'Search Button'. To the right of the search bar, it indicates 'Number of Items (2)' with navigation buttons. A table lists two survey items, both with an end date of 31-10-2022 and a status of 'Open'. A message box at the bottom explains that no surveys are available for completion and provides reasons: no active surveys for the subjects or no formalized enrolment.

 THE UNIVERSITY OF MELBOURNE

Example Student

Student Learning Surveys

[+] Description

Number of Items (2) << < 1 / 1 > >>

| Description | End date | Status |
|----------------------------------------------------|------------|--------|
| Example Subject ABCD10011 2022 SM2 | 31-10-2022 | Open |
| Another Example ABCD10003 2022 SM2 | 31-10-2022 | Open |

Thank you for visiting the Student Learning Survey platform. You currently have no surveys to complete.

Surveys may not be available for the following reasons:

- None of your subjects have active surveys at this point - try again later, or contact your department to find out when surveys will open.
- Your enrolment in the subject has not been formalised within the survey system: students must be officially enrolled in a subject to have access to its survey.

✦ Scale

Saving projects

Saving reports

Multiple surveys simultaneously



❖ Redactions – what we hope for - Can MLY deliver?



Targeted

- Flag and rank challenging comments for review by **defined role**

Simple

- User-driven update process to match each area's needs
- Arrangeable, sortable

Internal

- Keep it within blue to avoid exports, spreadsheets
- Multiple layers of auth
- Data re-use

